
Full Speed Ahead Gossamer Pro AGX+ CK-6037 Recall Notice

Full Speed Ahead (FSA) has received reports of crank arms becoming loose or “wobbly” and detaching from the crank/spindle interface that is held together by a press-fit interference and bonding agent. Only the drive-side crank arm is susceptible to bonding failure. At first signs of failure the rider may find that crank arm becoming loose or “wobbly” while riding. They should stop usage as continued riding could pose a risk of instability while riding or the crank arm becoming detached creating a fall hazard which could result in minor injuries.



Compliance Testing

Prior to receiving reports, the crankset passed all international ISO testing standards.

1st step: Inspection of Crankset

Inspect Gossamer Pro AGX+ CK-6037 cranksets and bicycles pre-assembled by OEM with Gossamer Pro AGX+ CK-6037 cranksets that may be within the serial number range stated below. FSA will be requesting all cranksets within serial number ranges starting with B1 through B3 to be returned to FSA for replacement. The serial number range is shown highlighted below.



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2nd step: Corrective Action Plan

FSA is preparing to replace cranksets for consumers, dealers, distributors, and bicycle manufacturers (referred to as OEM) with the Gossamer Pro AGX+ CK-6037 cranksets. FSA will be requesting all cranksets within serial number ranges starting with **B1** through **B3** to be returned to FSA for replacement.

Consumers: Consumers can go to the preferred bike dealer, or they will be contacted by the bicycle dealers who sold the product. Dealers will be instructed to inspect their inventory and customers' cranksets to verify if they are within the specified range. If so, a crankset complying with new specification will be shipped to the dealer free of charge.

Dealers: Dealers who purchase direct from the FSA distributor will be notified via telephone or email. Dealers who purchase FSA products from distributors or as original equipment pre-assembled on bicycles (OEM) will be contacted by the bike Distributor and OEM. Dealers that receive a request of support from end users, please, contact our local FSA service center for receive the necessary solutions and support. Dealers will be instructed to inspect their inventory of Gossamer Pro AGX+ CK-6037 cranksets, Inventory of bicycles with Gossamer Pro AGX+ CK-6037 cranksets, and consumer bicycles with Gossamer Pro AGX+ CK-6037 cranksets that fall within the serial number range beginning with B1-B3. Dealers need to call or contact first the FSA local distributor see the list on the end of this file, and/or FSA directly for replacement cranksets.

Recall-Europe@fullspeedahead.com in EU please contact +39 039 688 52 65

Recall-USA@fullspeedahead.com In USA please contact 877-743-3372

Recall-Asia@fullspeedahead.com in Asia please contact +886 4 23331 9134

Distributors and OEM: distributors and bicycle manufacturers who pre-assembled Gossamer Pro AGX+ CK-6037 cranksets on their bicycles (OEM) have been contacted by FSA to stop shipment of Gossamer Pro AGX+ CK-6037 crankset inventory and bicycles built with Gossamer Pro AGX+ CK-6037 cranksets. Inspection of distributor and OEM inventory has begun for cranksets that are within the prospective range. Any crankset within the prospective range will be replaced free of charge. Distributors and OEM are also requested to contact their dealers who have purchased the Gossamer Pro AGX+ CK-6037 cranksets or bicycles with Gossamer AGX+ CK-6037 cranksets installed and request the dealers inspect their inventory and any cranksets purchased by consumers. Dealers will be able to contact FSA directly for replacement. Distributors and OEM Dealers need to call or contact the FSA local distributor and/or FSA directly for replacement cranksets.

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The following model, CK-6027, is a suitable replacement solution to CK-6037.



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